

# StellarWeb

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## Terms & Conditions

- Welcome to StellarWeb. We provide website creation and hosting services tailored to your needs.

- By using our services, you agree to comply with & abide by these terms. If you disagree, please refrain from using our services.

(For Refunds and Cancellations related queries, please read the **Contact & Support** page on our website)

- Our services include design, development, and maintenance of websites.  
- You have a non-exclusive, non-transferable right to use the website we create for you.  
- Reverse-engineering or unauthorised distribution of the website or its content without our permission is prohibited.

- Provide accurate and lawful information for your website.  
- Secure your account and credentials for the hosting service.  
- We collect and process personal data as described in our **Privacy Policy**.  
- Your consent to data processing is implied by using our services.  
- All rights to the website design and code remain with StellarWeb until full payment is received.

- Upon full payment, ownership of the website's design and code transfers to you.  
- Our services are provided on an "as is" basis.  
- Support and maintenance services are available under separate agreement, i.e. in our

### **Contact & Support.**

- StellarWeb is not liable for direct or indirect damages resulting from the use of our services.  
- Even though we backup your websites everyday, We are not responsible for data loss or security breaches once the website is handed over. Hence we recommend you constantly backup your data manually.

- These terms are governed by India's laws.  
- Disputes resolved through arbitration or court.  
- Payment terms will be specified in your service agreement.  
- Late payments may result in suspension of services.  
- We implicitly provide hosting services for the websites we create.  
- You agree to adhere to our hosting terms, including usage limits and prohibited content.  
- Our servers are on for 20 hours a day. Ongoing maintenance details are available under a separate agreement.  
- Maintenance includes updates, security patches, and technical support.  
- For Refunds and Cancellations related help, please read the **Contact & Support** policies on our website.

# Web Applications & Softwares

- We offer custom web applications and softwares as part of our services. These applications are subject to the same terms as our website creation and hosting services.
- Upon purchase, you will be granted access to the web application or software for the duration of your subscription.
- You agree to use the software in accordance with its intended purpose and not to exceed the agreed usage limits.
- We will provide updates and enhancements to the web applications, which may include new features and security improvements.
- Technical support for web applications is available for each application. We are eager to answer your queries & we will try to reach you within 8 hours of raising any questions. For detailed Customer Support related information refer to our **Contact & Support** page.
- Payment for web applications and softwares is due in accordance with the terms set out in your service agreement. Failure to make timely payments may result in suspension of access to the web application.
- The intellectual property rights of the web applications remains with StellarWeb. You are granted a licence to use the application but may not claim ownership of the software itself.
- You are responsible for the data entered into or generated by the web application. We are not responsible for the loss of such data.
- For Refunds and Cancellations related queries, please read our **Contact & Support** policies on our website.

## Refunds, Cancellations & Customer Support

- This document only covers our **Terms & Conditions** policy. For Refund, Cancellation or Customer Support related queries, please refer to the **Contact & Support** page on our website.

## Privacy Policy

- This document only covers our **Terms & Conditions** policy. **Privacy Policies** are regularly updated & can be found in a separate page on our website.

## Conclusion

- We may periodically modify these terms; changes are effective upon posting. We shall notify you about major reforms.
- Continued use after changes implies acceptance. If you disagree, please refrain from using our services.

Team StellarWeb

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